



## 3-line Carrier-Grade IP Phone

### GRP2604 • GRP2604P

The GRP2604 is a 3-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including: 4-way voice conferencing to maximize productivity, integrated PoE (GRP2604P), full HD audio on both the speaker and handset to allow users to communicate with the utmost clarity, EHS support for Plantronics & Jabra & Sennheiser headsets and multi-language support. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2604 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2604 offers an easy-to-use and easy-to-deploy voice endpoint.



**3 LINES**  
3 lines, 6 SIP accounts,  
up to 3 call appearances



Supported by GDMS  
which provides a  
centralized interface  
to configure, provision,  
manage and monitor  
Grandstream devices



Electronic Hook Switch  
(EHS) support for  
Plantronics & Jabra &  
Sennheiser headsets



Full-duplex  
speakerphone with HD  
audio to maximize audio  
quality and clarity



Dual switched auto-  
sensing 10/100/1000  
Mbps Gigabit Ethernet  
ports with integrated PoE  
(GRP2604P only)



Supports 4-way audio  
conferencing for easy  
conference calls



Enterprise-level  
protection including  
secure boot, dual  
firmware images, and  
encrypted data storage



Swappable faceplate  
to allow for easy logo  
customization

<b>Protocols/Standards</b>	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, SSH, TFTP, NTP, STUN, SIMPLE, LDAP, TR-069, 802.1x, TLS, SRTP, IPv6
<b>Network Interfaces</b>	Dual switched auto-sensing 10/100/1000 Mbps Ethernet ports, integrated PoE (GRP2604P only)
<b>Graphic Display</b>	132 x 64 backlit graphical LCD display
<b>Feature Keys</b>	3 SIP account keys with dual-color LED, 4 XML programmable context sensitive soft keys, 5 (navigation, menu) keys. 10 BLF keys, 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL-
<b>Auxiliary Port</b>	RJ9 headset jack (allowing EHS with Plantronics & Jabra & Sennheiser headsets)
<b>Voice Codex and Capabilities</b>	Support for G7.29A/B, G.711 $\mu$ /a-law, G.726, G.722(wide-band), G.723, iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO)
<b>Telephony Features</b>	Hold, transfer, forward, 4-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook (XML, LDAP, up to 2000 items), call waiting, call log (up to 800 records), off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
<b>HD Audio</b>	Yes, HD handset and speakerphone with support for wideband audio
<b>Base Stand</b>	Yes, 2 angle positions available, Wall Mountable (*wall mount sold separately)
<b>QoS</b>	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
<b>Security</b>	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot
<b>Multi-language</b>	English, Chinese, Korean, Japanese, German, Italian, French, Spanish, Portuguese, Russian, Croatian, and more
<b>Upgrade/Provisioning</b>	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
<b>Power &amp; Green Energy Efficiency</b>	Universal Power Supply Input 100-240VAC 50-60Hz; Output +5VDC, 600mA; PoE: IEEE802.3af Class 2, 3.84W-6.49W; IEEE802.3az (EEE) (GRP2604P Only)
<b>Temperature and Humidity</b>	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
<b>Package Content</b>	GRP2604 phone, handset with cord, base stand, universal power supply (GRP2604 only), network cable, Quick Installation Guide
<b>Physical</b>	Dimension: TBD (with handset) Unit weight: TBD ; Package weight: TBD
<b>GRP2604/GRP2604P Compliance</b>	FCC: Part 15 Class B; FCC Part 68 HAC; CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 62368-1; RCM: AS/NZS CISPR32; AS/NZS 62368.1; AS/CA S004; IC: ICES-003; CS-03;